

FIG. 1: Dialog Facilitation System

FIG. 1A (PRIOR ART):
Roles and Parts of a
Conventional Messaging
System

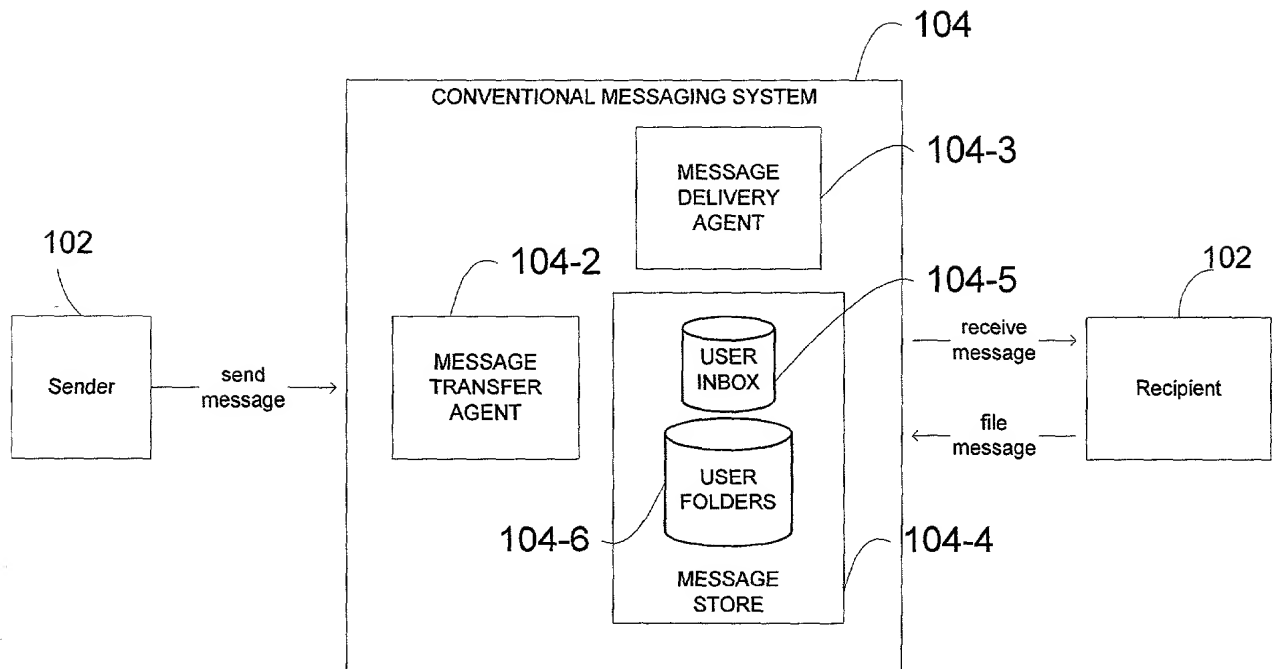


FIG. 1B: Roles and Parts
of a Dialog Facilitation
System

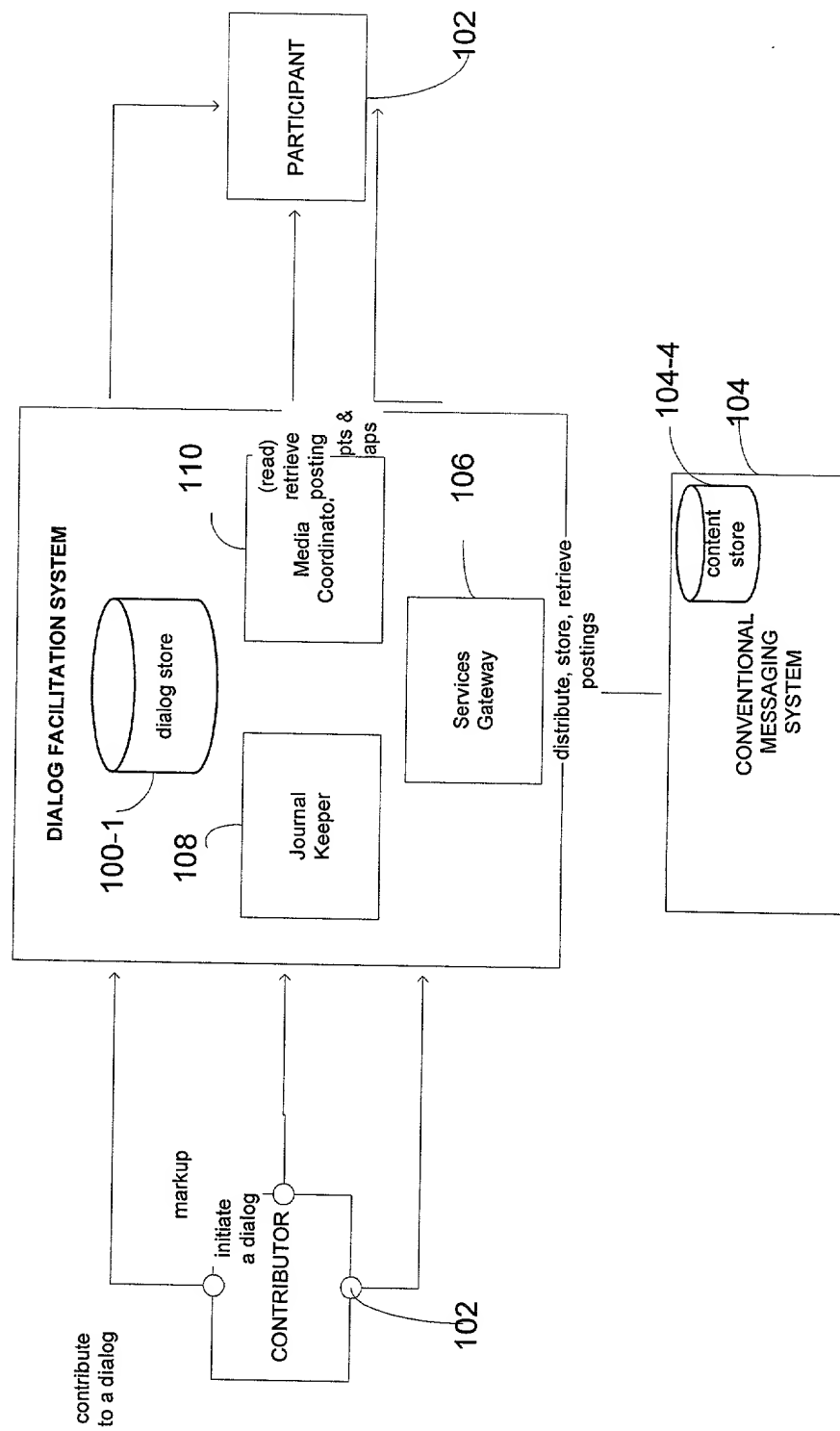
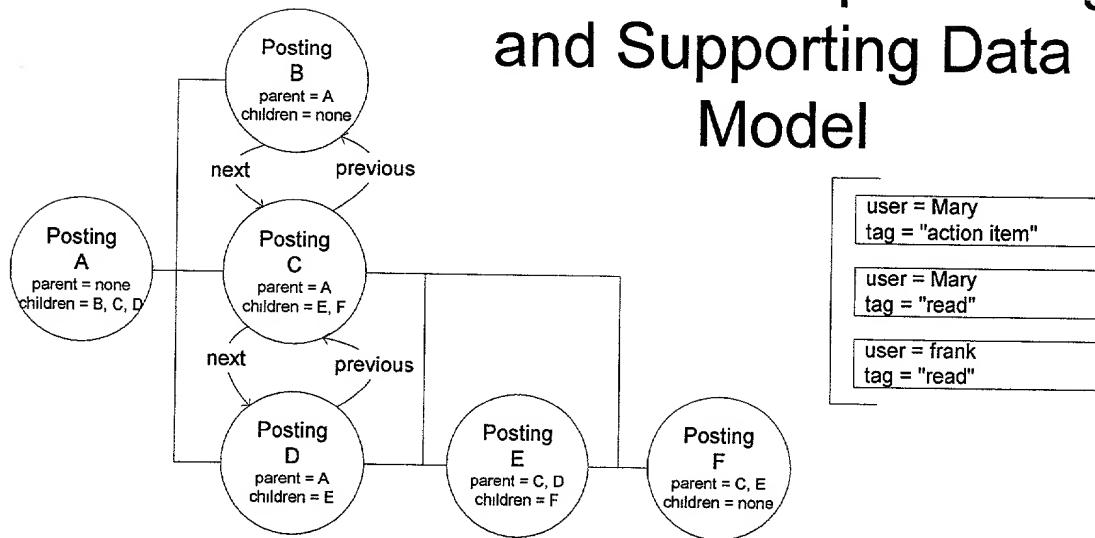


FIG. 1C: Sample Dialog
and Supporting Data
Model



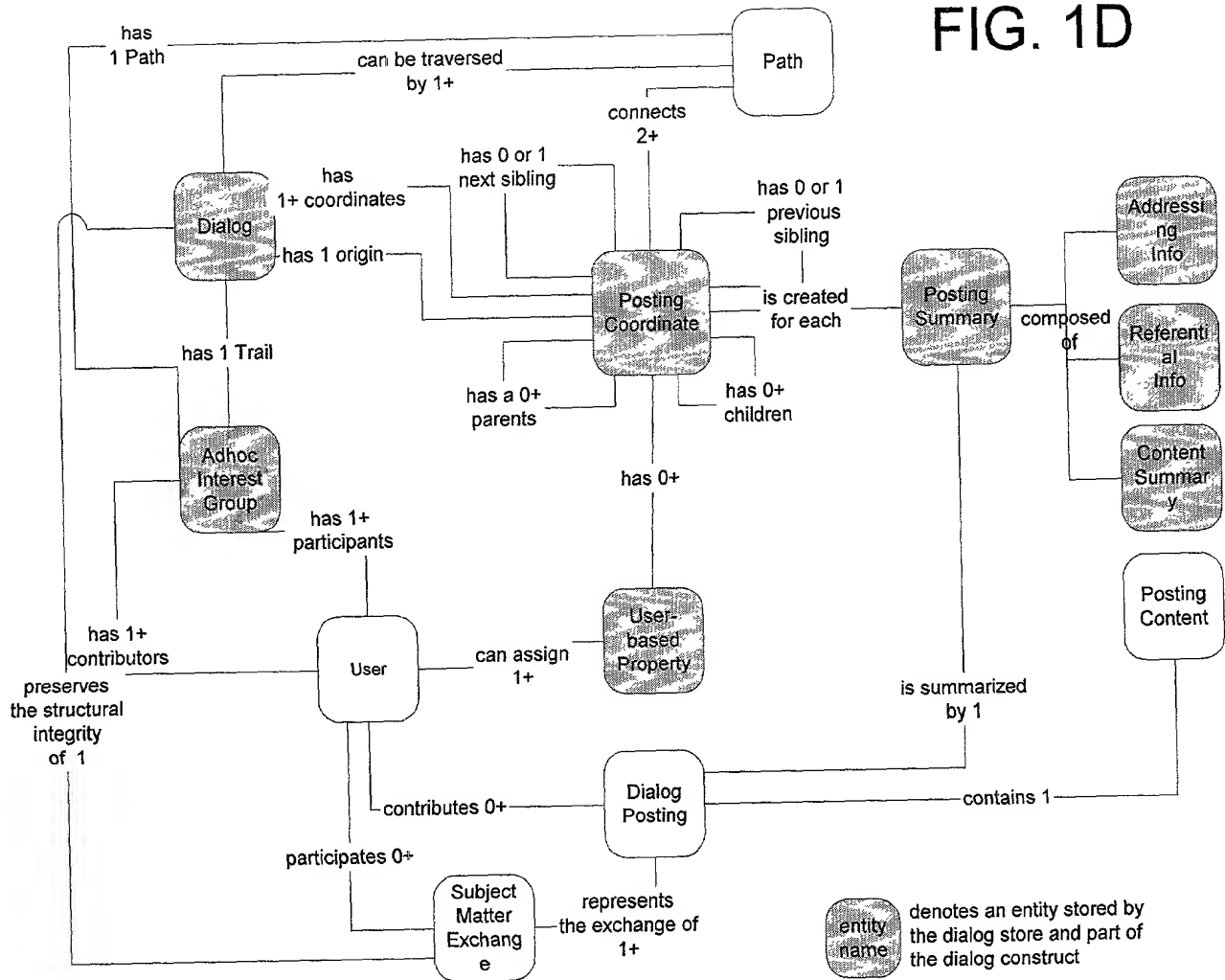


FIG. 2: Dialog Facilitation System Devices

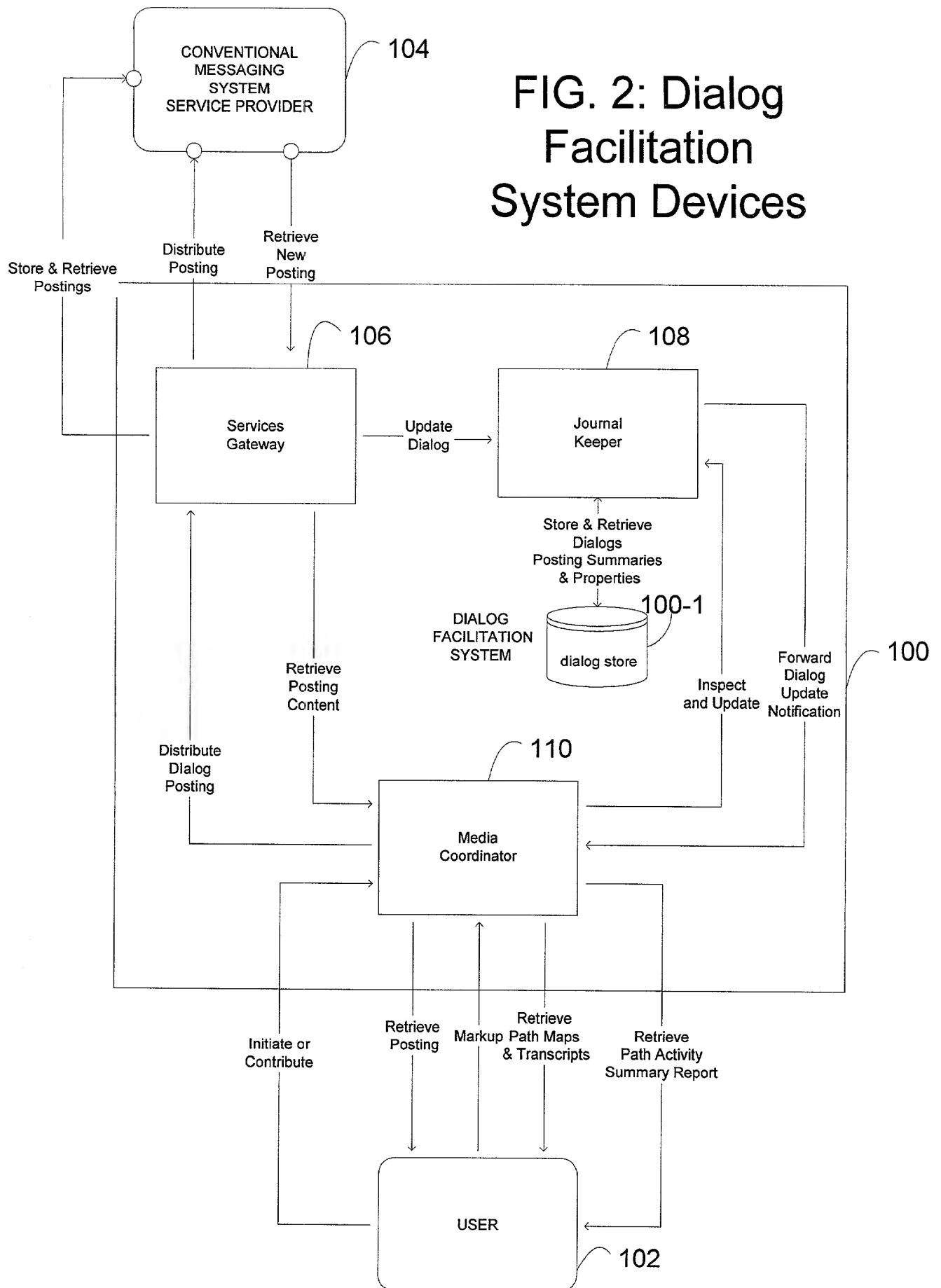


FIG. 3: Dialog Facilitation System Sample Deployment

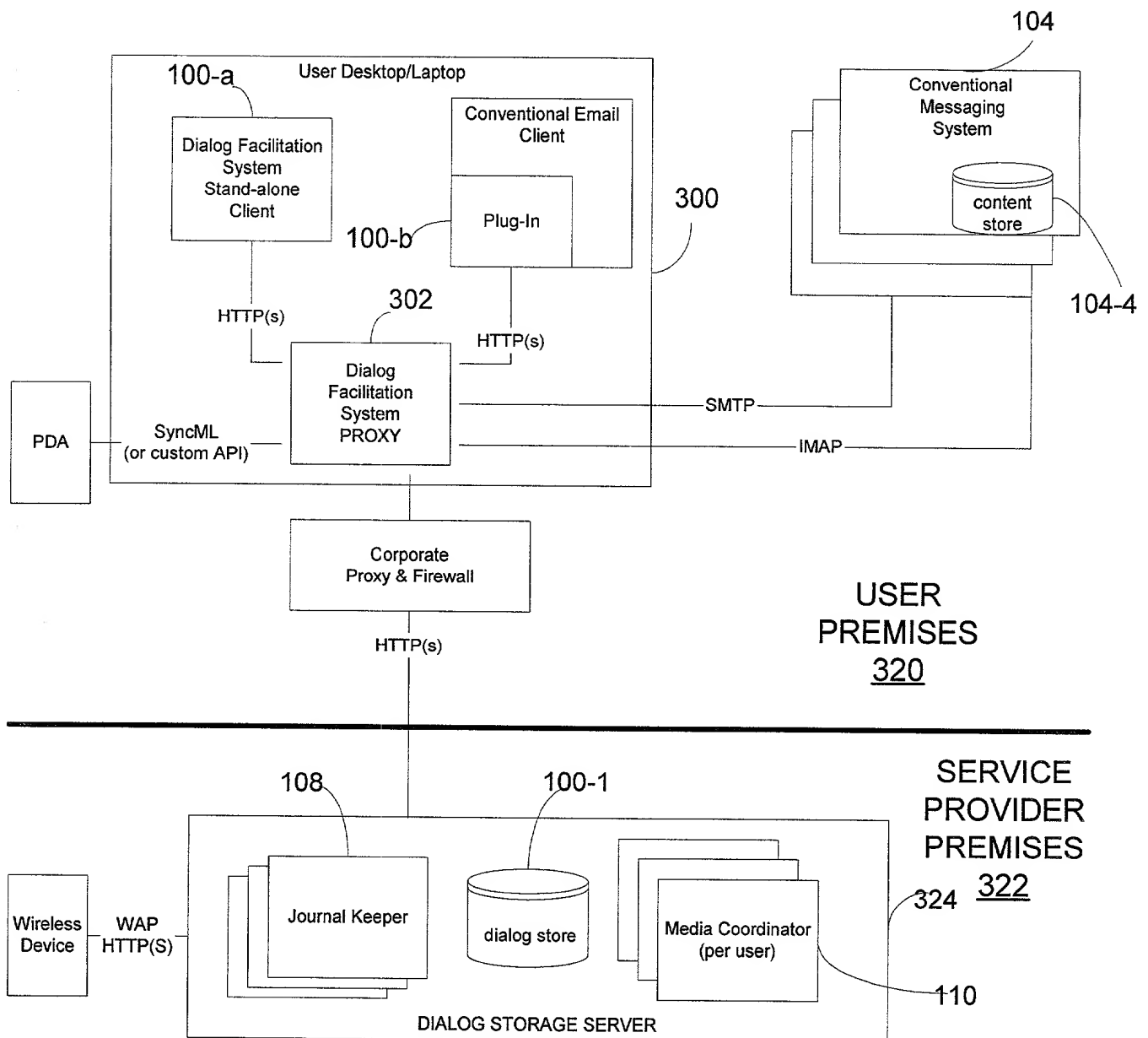


FIG. 4: Initiate or Contribute to a Dialog

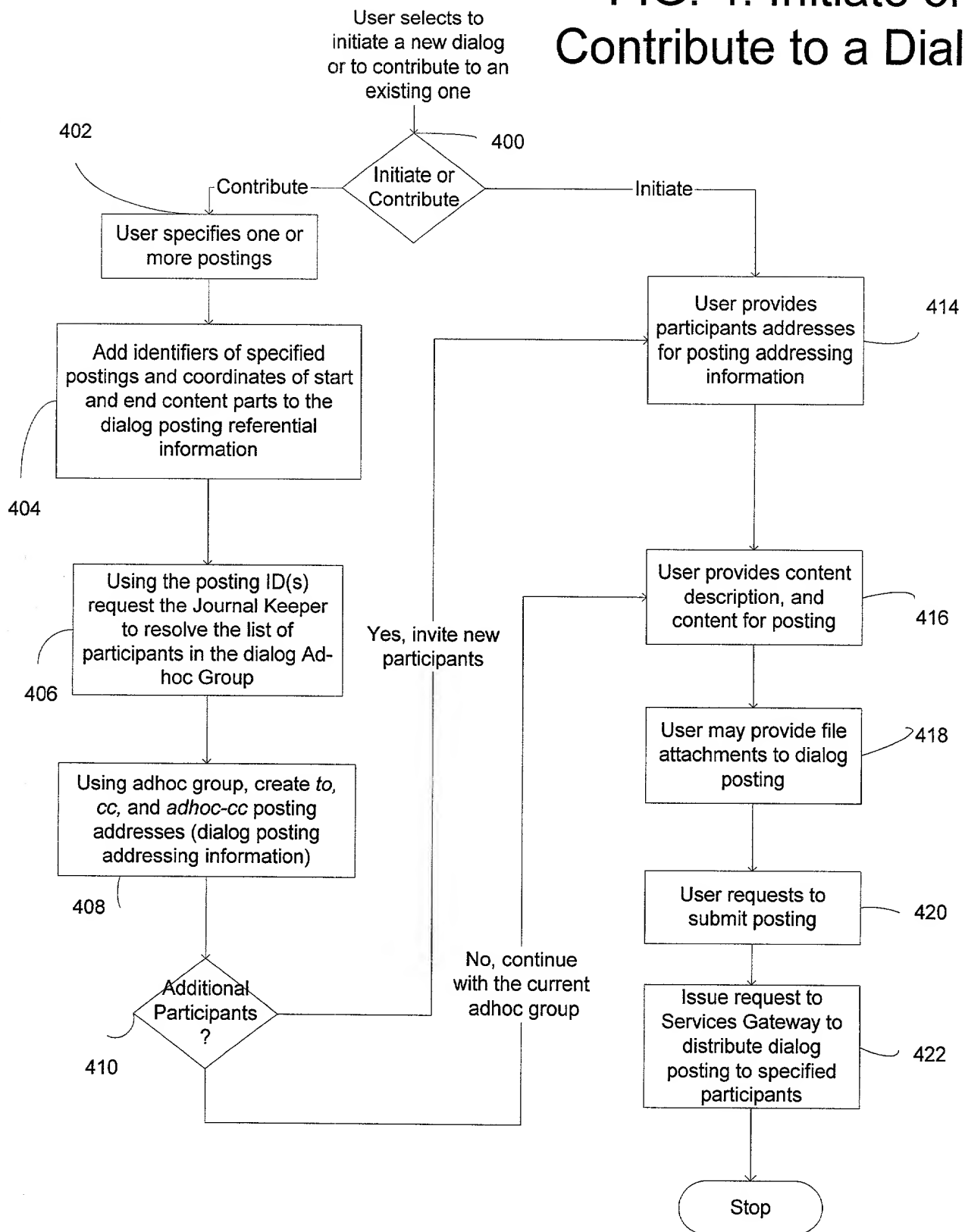


FIG. 5: Monitor Path Activity

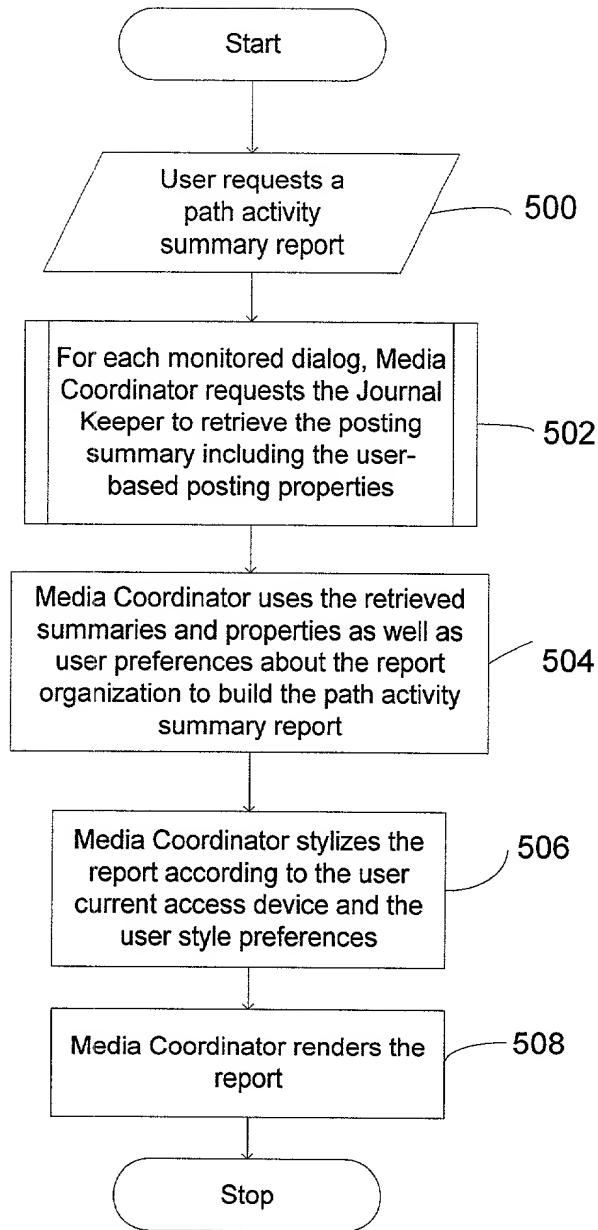


FIG. 5A

PATH ACTIVITY SUMMARY REPORT

read/ unread	to/cc	from	content description	date
read/ unread	to/cc	from	content description	date
read/ unread	to/cc	from	content description	date

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•
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read/ unread	to/cc	from	content description	date
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for each path the activity report provides a summary view of the latest posting

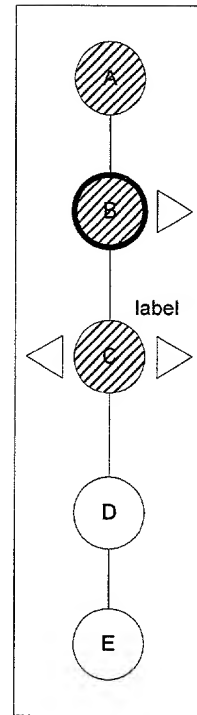
TRANSCRIPT

read/ unread	to/cc	from	content description	date
content summary for A				
read/ unread	to/cc	from	content description	date
content summary for B				
read/ unread	to/cc	from	content description	date
content summary for C				
read/ unread	to/cc	from	content description	date
content summary for D				
read/ unread	to/cc	from	content description	date
content summary for E				

for each posting on the path, the transcript provides summary information for both addressing and content.

FIG. 5c

PATH MAP



▷ indicates siblings

⊘ indicates posting that has been read

○ indicates posting that has not been read

⊙ indicates posting authored by user

FIG. 5B

FIG. 6 Receiving Dialog Update Notifications

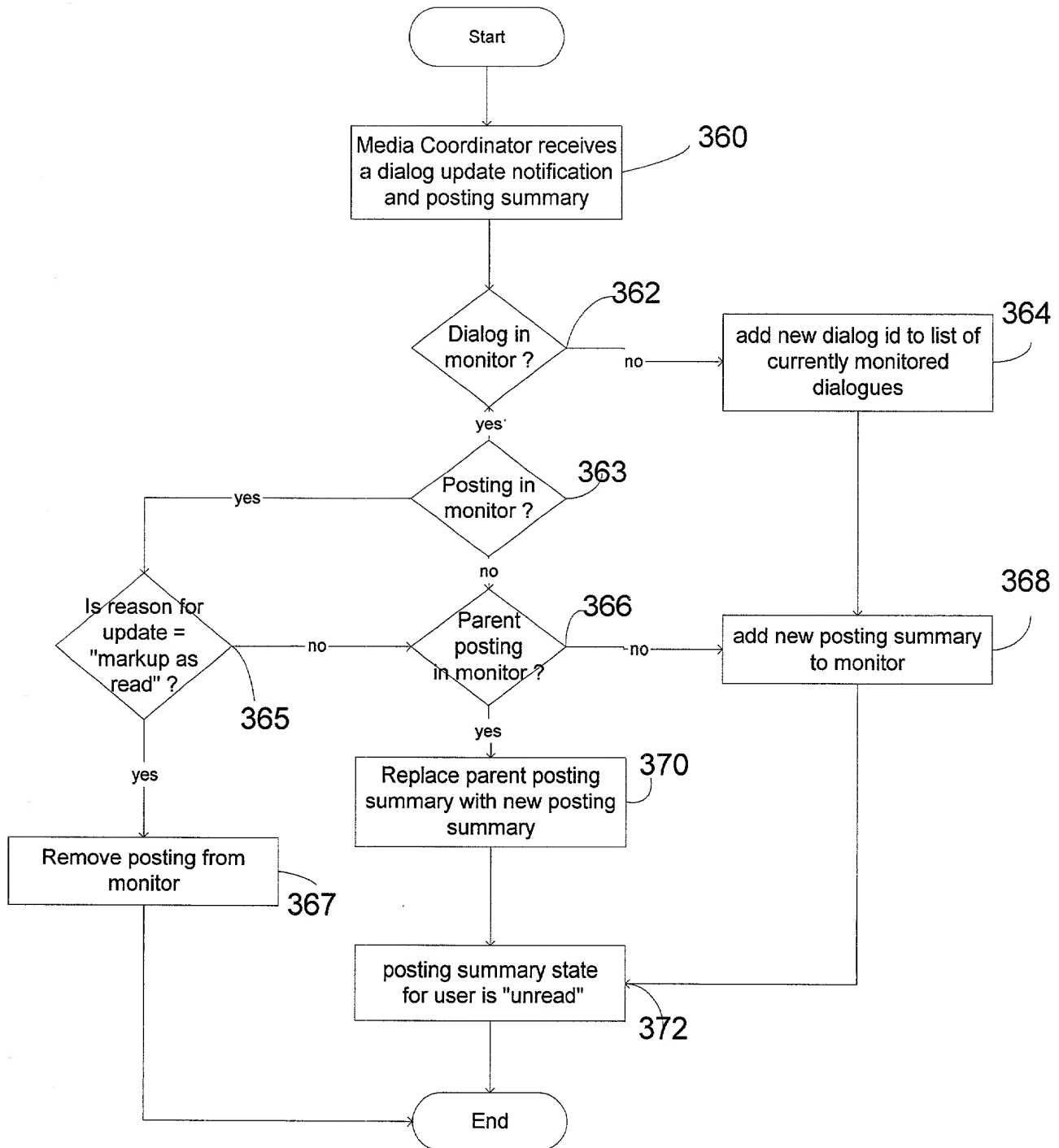


FIG. 7: Retrieving a Dialog Posting

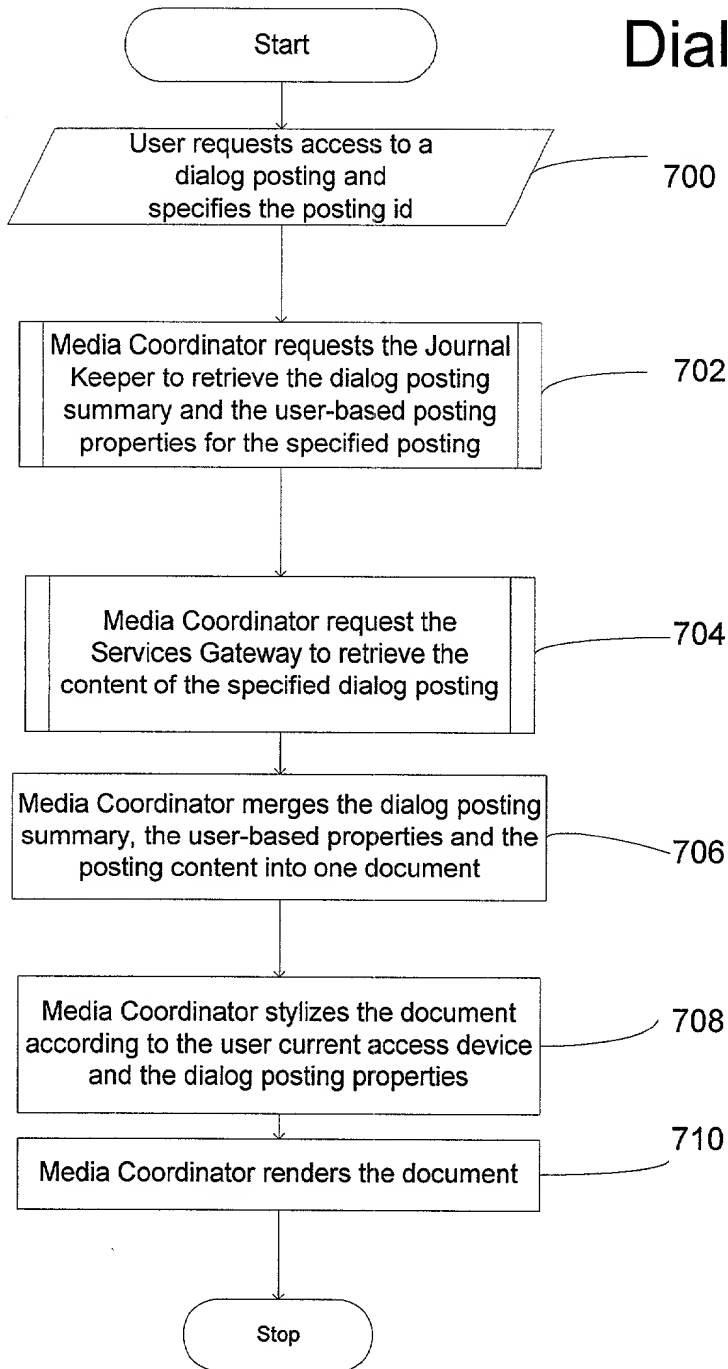


FIG. 8: Retrieving
Transcript and Path Map

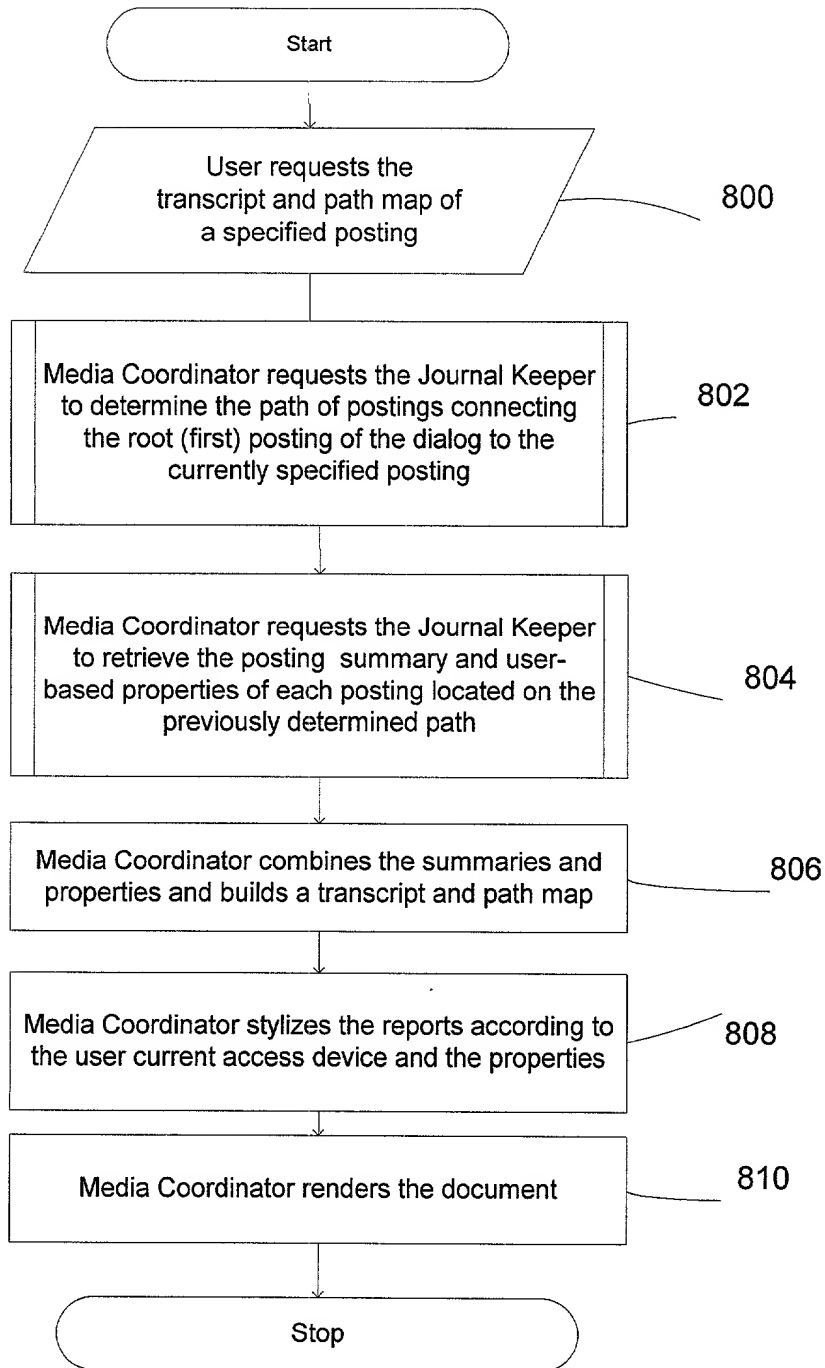


FIG. 9: Markup a Dialog,
a Path, or a Posting

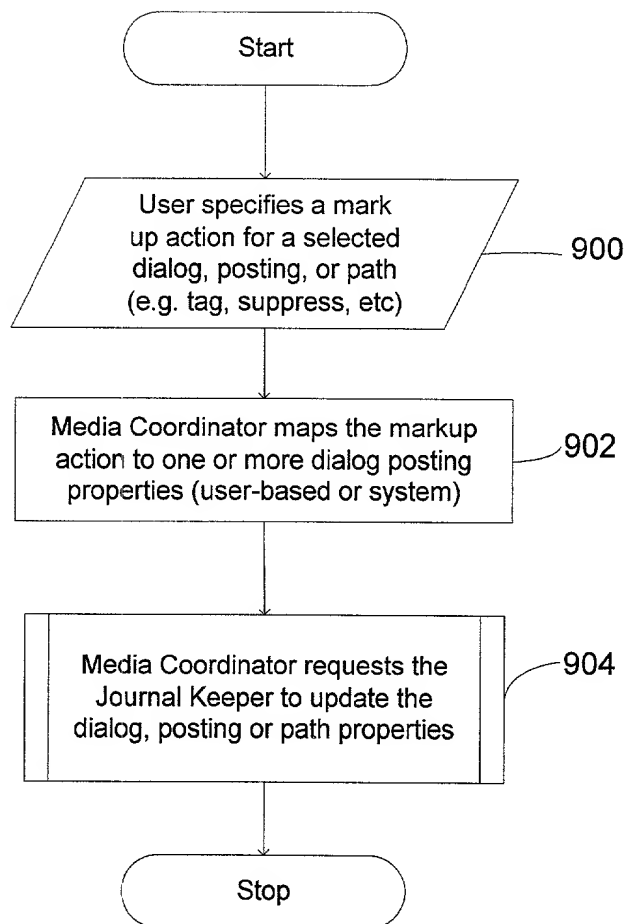
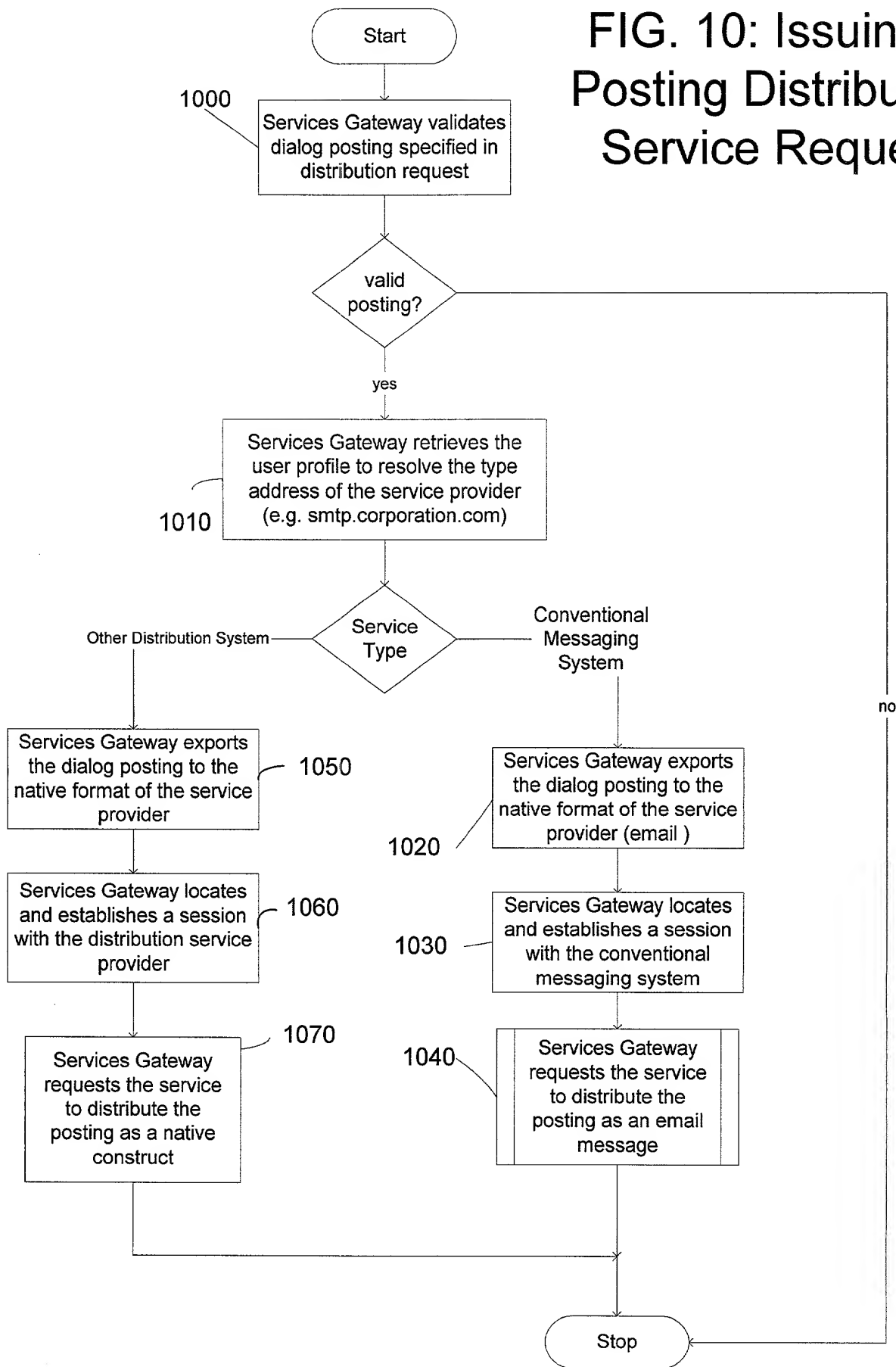


FIG. 10: Issuing a Posting Distribution Service Request



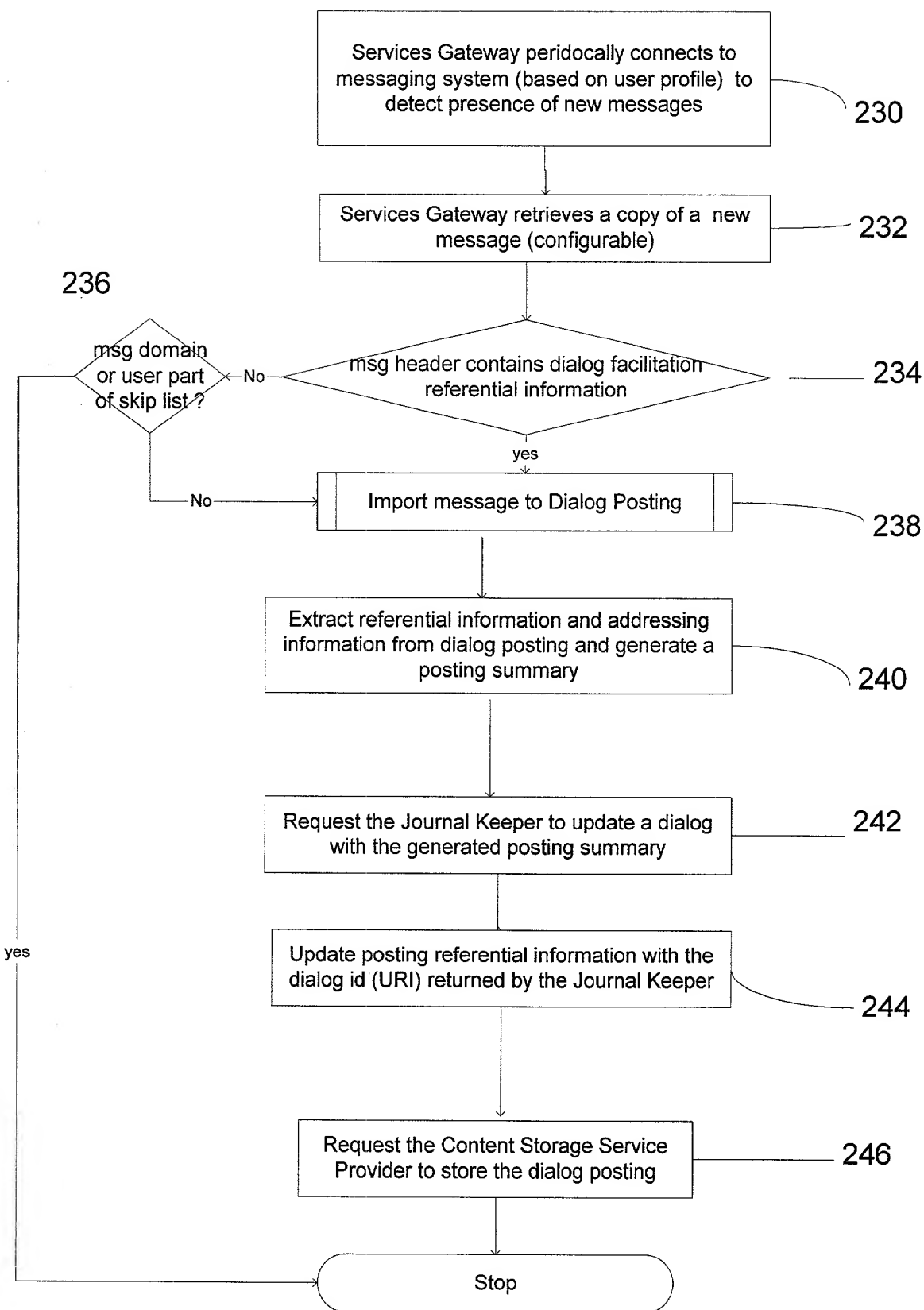
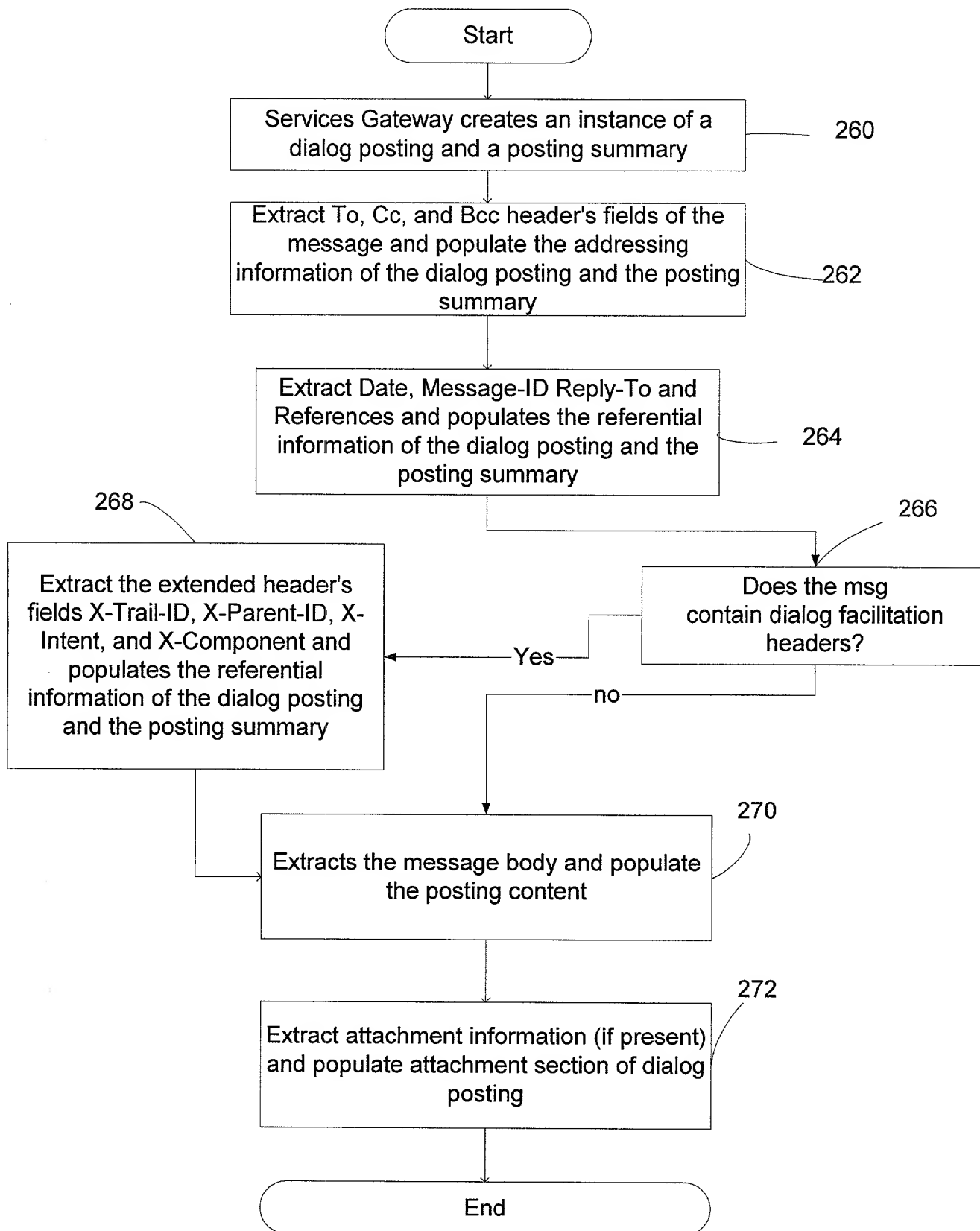


FIG. 11: Processing New Dialog Contributions

FIG. 12: Import posting from a (email) message



**FIG. 12A: Export
from a Dialog
Posting**

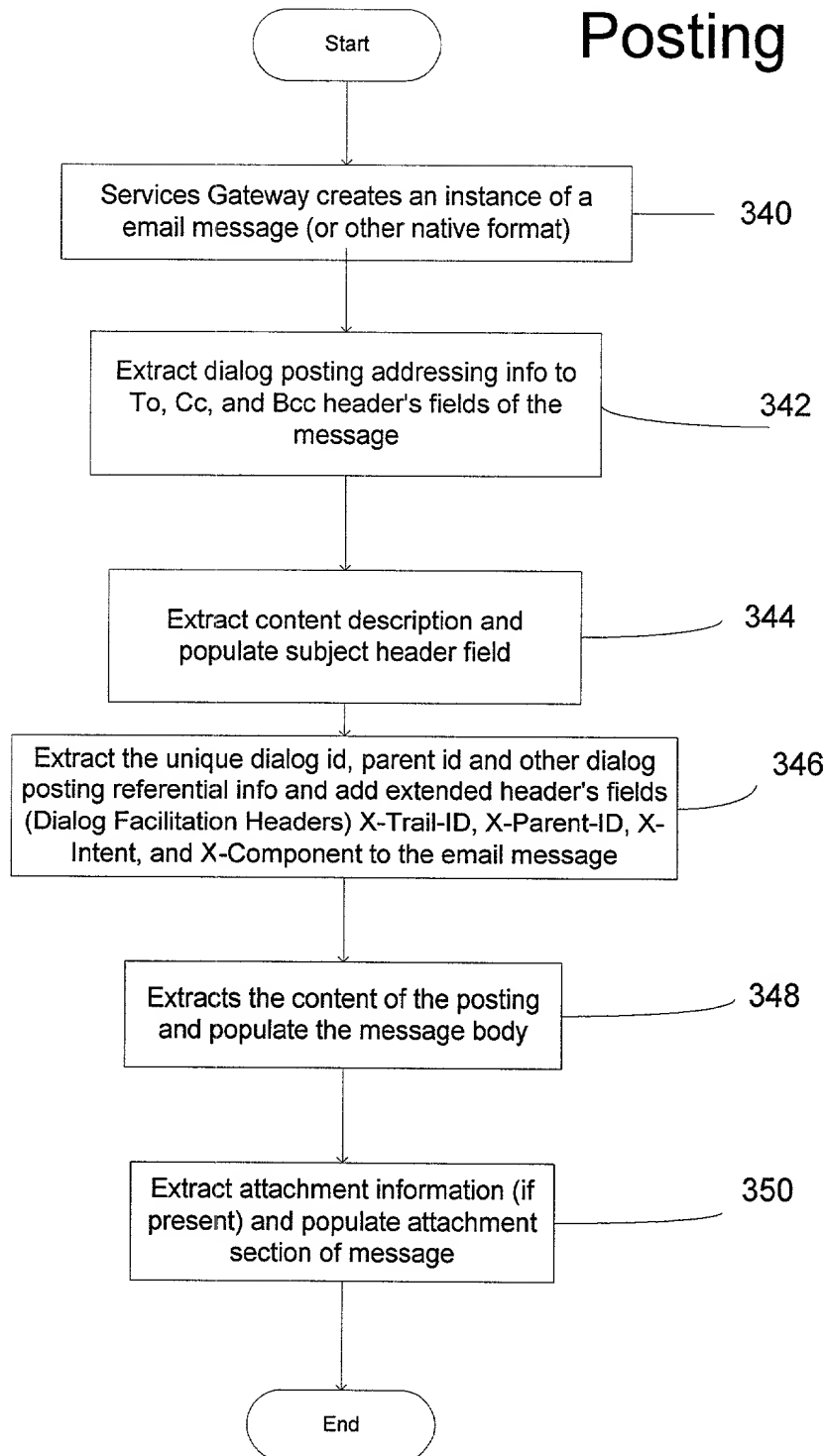


FIG. 12B: Mapping between an Email Message Format and a Dialog Posting Format

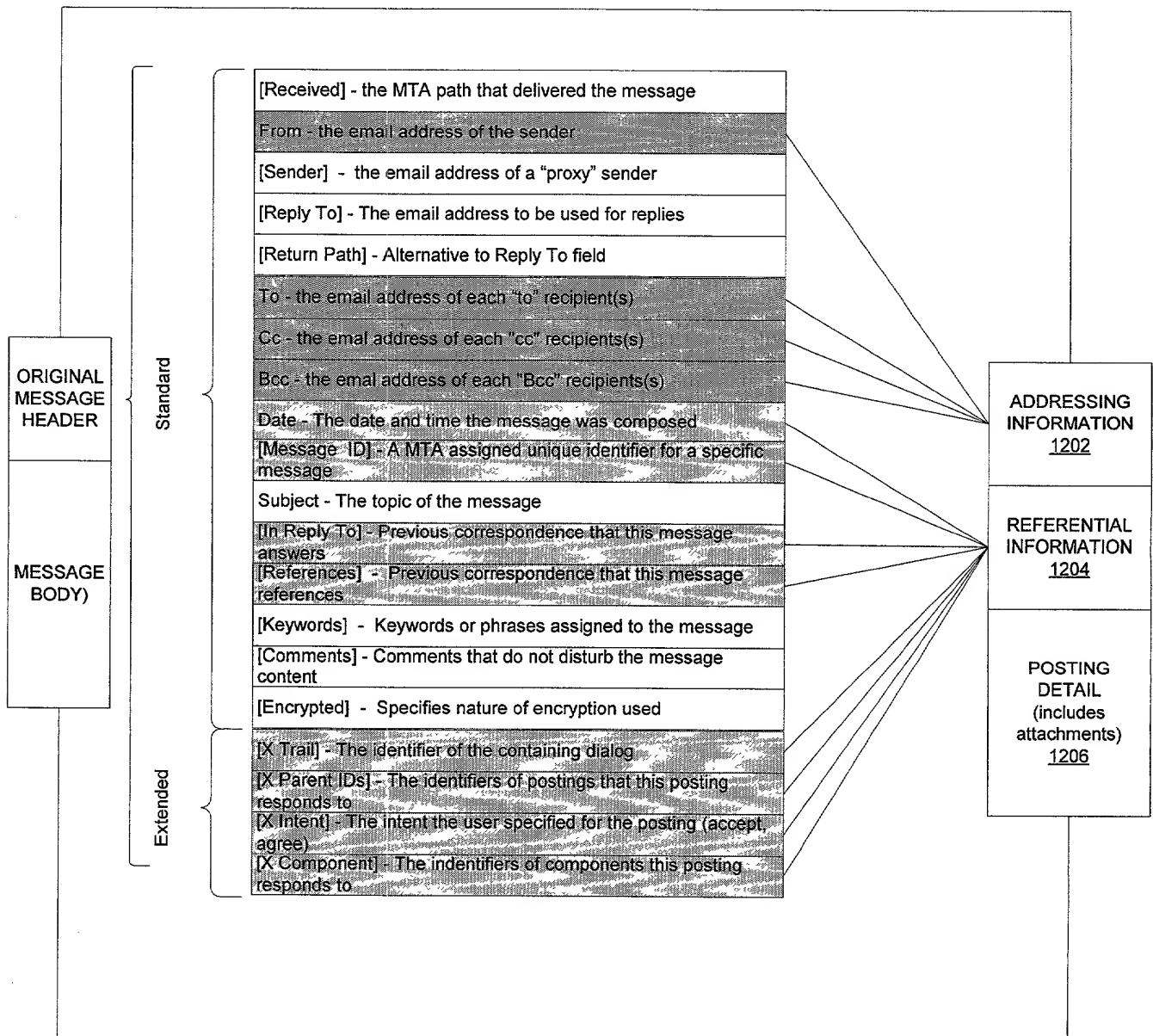


FIG. 12C: Dialog Posting and Posting Summary

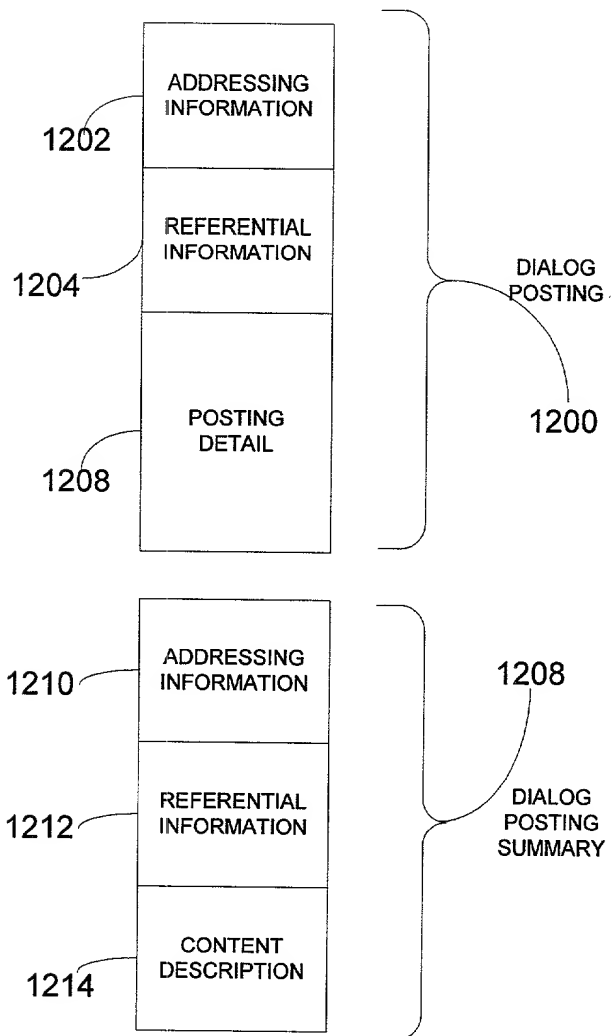


FIG. 13: Storing the Content of a Dialog Posting

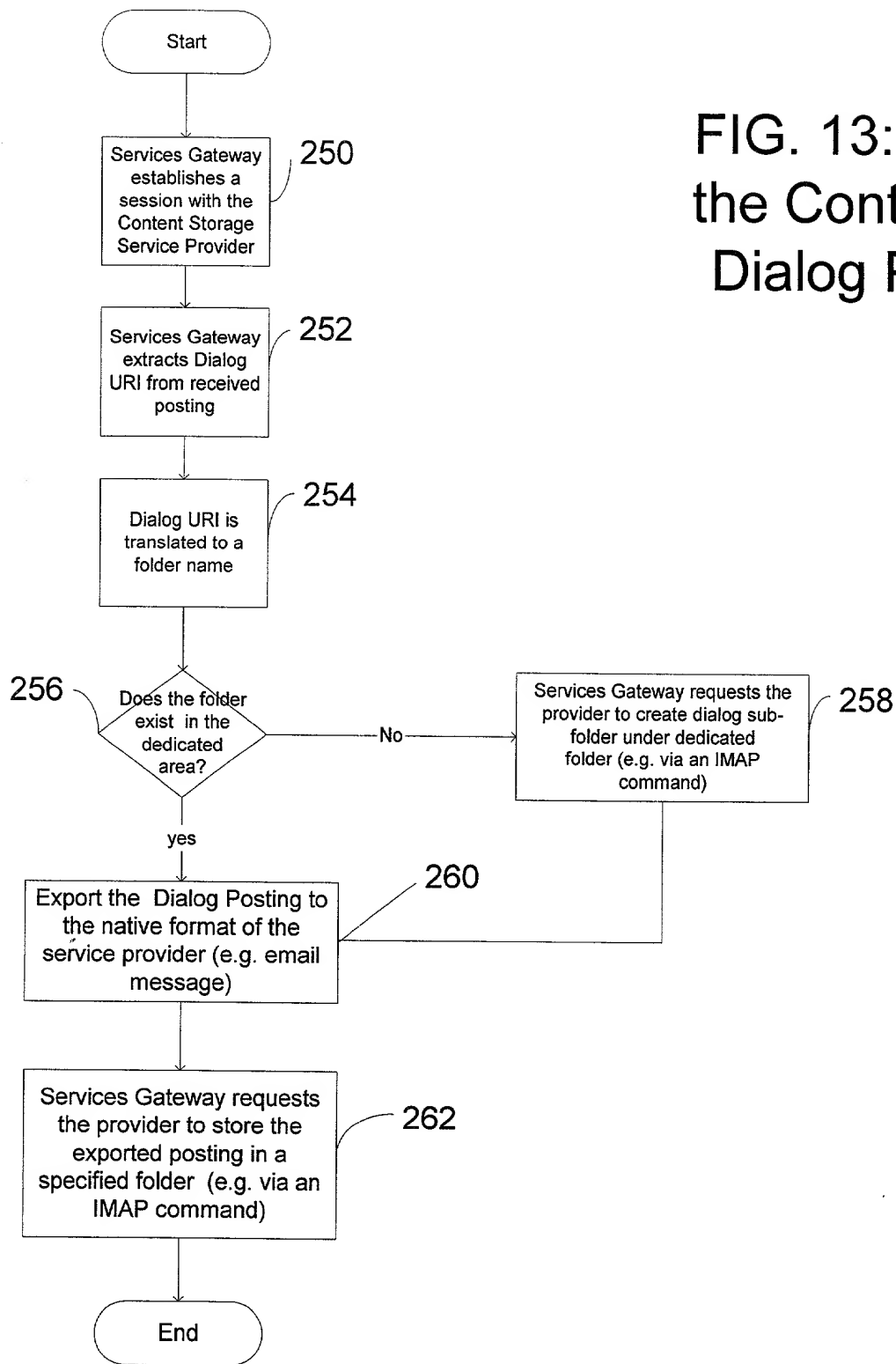


FIG. 14: Content Store and Dialog Store

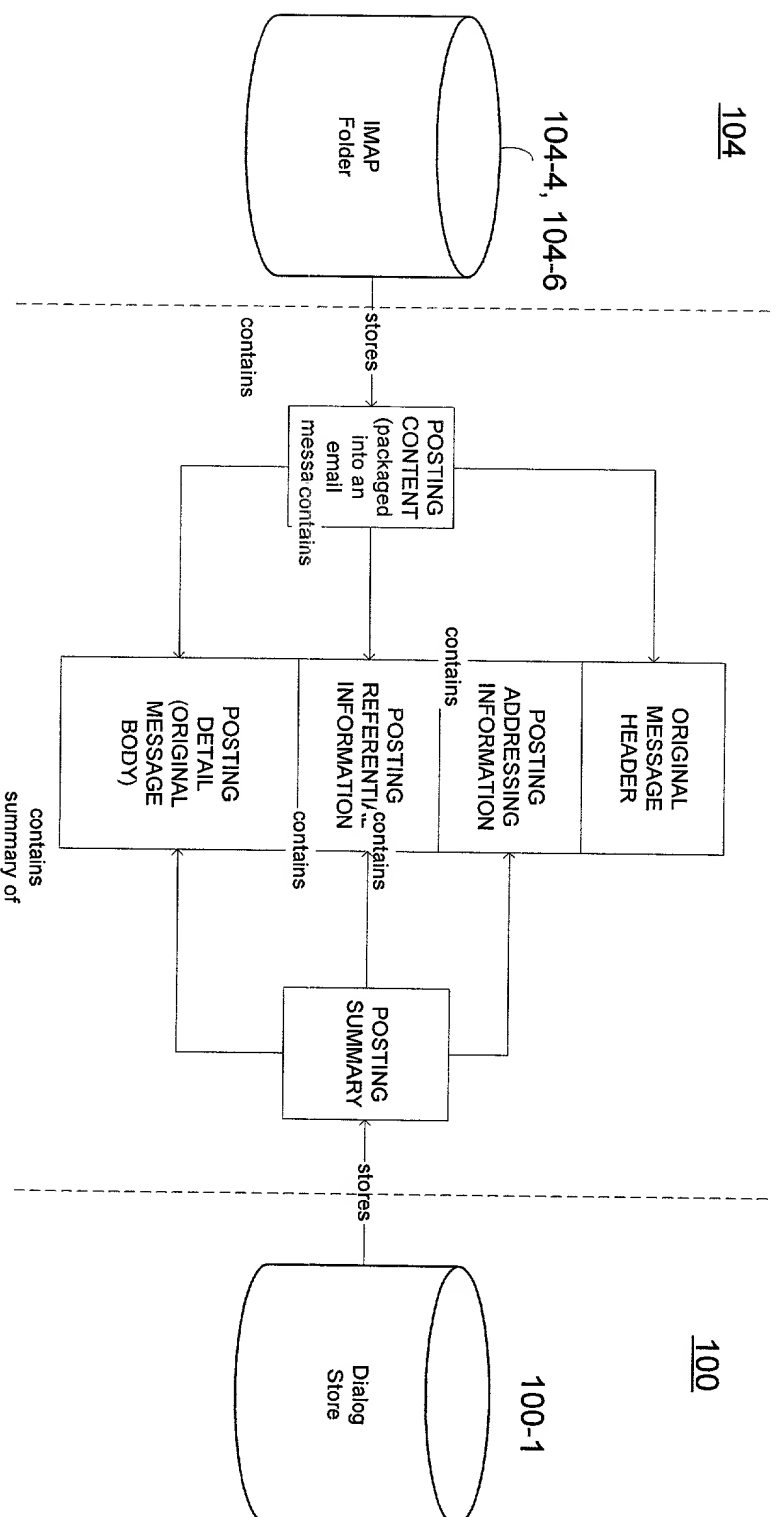


FIG. 15A:
Update Dialog

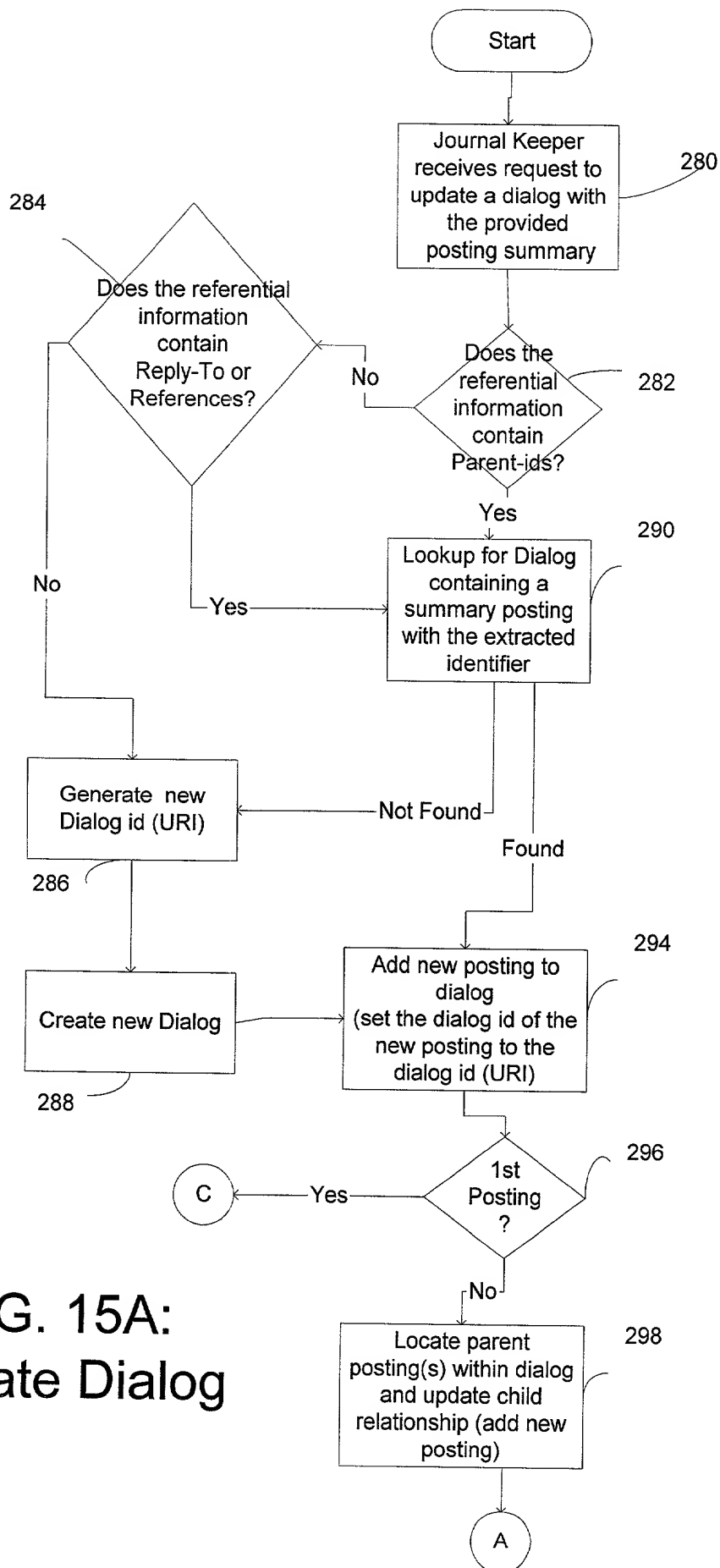


FIG. 15B:

